

There are 3 opportunities during the Location Billing process to resolve billing errors within an Equipment Billing Batch:

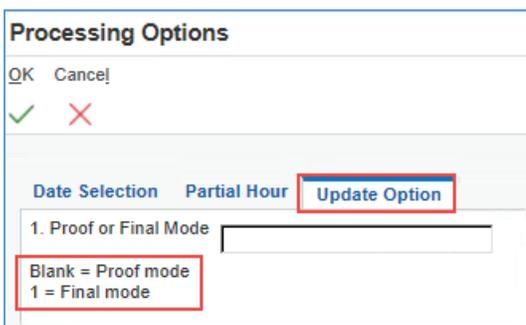
1. Run the Location Billing process in “Proof Mode” and review both the initial Error Report as well as the Custom Billing Invoice and ensure that all pieces billed at the correct rates, to the correct Locations, and for the correct time periods. Resolve any issues by making the necessary background adjustments (e.g. Location Transfers, Rate Changes, etc.), and then run the process in “Proof Mode” again. When the Billing is correct, run in “Final Mode”.
2. If the Location Billing process is run in “Final Mode” but still contains errors, **while the batch is unposted**, the Equipment Time Entry Program on the Capital Asset Management (CAM) Menu can be used to delete the entire unposted batch.
3. If the Batch is posted but still contains errors, void the G/L Batch, then the Equipment Location Billing Batch, **in that order**.

Each of these options will delete the entire Equipment Location Billing Batch. There is no system process to adjust a single billing record or multiple billing records within a Batch, while leaving the remainder of the Batch intact. The only option for adjusting partial records within a Batch is to use the Equipment Time Entry program to create a “contra” Journal Entry (i.e. a Journal to Debit Revenue and Credit Job/G&A, the opposite of the original transactions, to “reverse the billing”). This document will provide steps to complete each of the resolution processes outlined above.

It is important to note that Equipment Billing in JDE is the same as all other Modules in JDE in that there are 2 sides of the process that need to remain in balance. The first is the Equipment Billing side, and the second is the General Ledger side. Technically speaking, the Equipment Billing side is called the “F1304 Location Billing Table”, while the General Ledger side is the “F0911 Account Ledger Table”. These two sides of the process, the Table names and the concept of keeping the transactions in balance, will be referred to several times in this document. When the Location Billing process is run in “Proof Mode”, no records are created anywhere. When the process is run in “Final Mode”, billing records are created in the F1304 Location Billing Table, as well as unposted records in the F0911. Posting the Batch finalizes the process and maintains the balance between the F1304 and F0911. After the Batch is posted, the F1304 Records for that Billing will equal the Posted F0911 Records for the same Billing Batch.

Run the Location Billing process in “Proof Mode”

The determination of whether the Location Billing process is run in Proof or Final Mode is made with a Processing Option at the end of the Billing process. This Processing Option, as it is with most others in JDE, will remain as it was set the last time the process was run. There are multiple Business Units that use the same Equipment Location Billing programs, and one of them may have run it in Final Mode just prior to you wanting to run it in Proof Mode. **The Processing Option needs to be verified every time the process is run**. The Processing Option is located on the third tab, called “Update Option”. Leaving the field blank will run the process in Proof Mode, while populating it with a “1”, will run the process in Final Mode.



When the Location Billing process is run in Proof Mode, and the system finds Equipment to bill in that run, two reports will print. The first is an Error Report. This Report shows not only the Assets that are billing, the periods they are billing

HOW TO RESOLVE BILLING ERRORS WITHIN EQUIPMENT BILLING BATCHES

for, and the Rates they are billing at, but also includes any Equipment that is not billing, and provides an error message as to why. Some examples of error messages are shown below. Review the report after running the process in Proof Mode, fix the errors, then run the process in Proof Mode again. When all errors are resolved, then run the process in Final Mode.

<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 15%;">Location</td> <td>2001047</td> <td>IS Services</td> <td colspan="3"></td> </tr> <tr> <td>Unit Number</td> <td>Description</td> <td>Quantity</td> <td>Begin Date</td> <td>Ending Date</td> <td></td> </tr> <tr> <td>I302696</td> <td>Lenovo T61 Laptop - G. Bailey</td> <td>1.00</td> <td>2/1/2008</td> <td>5/22/2013</td> <td></td> </tr> <tr> <td colspan="6" style="border: 1px solid red; padding: 2px;">Record could not be billed. Posting Edit Code does not allow entry.</td> </tr> </table>	Location	2001047	IS Services				Unit Number	Description	Quantity	Begin Date	Ending Date		I302696	Lenovo T61 Laptop - G. Bailey	1.00	2/1/2008	5/22/2013		Record could not be billed. Posting Edit Code does not allow entry.						<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 15%;">Location</td> <td>10343802</td> <td>WHHS General Requirements</td> <td colspan="3"></td> </tr> <tr> <td>Unit Number</td> <td>Description</td> <td>Quantity</td> <td>Begin Date</td> <td>Ending Date</td> <td></td> </tr> <tr> <td>I401086</td> <td>Lenovo W540 Laptop - M.Volhina</td> <td>1.00</td> <td>8/24/2015</td> <td>5/15/2017</td> <td></td> </tr> <tr> <td colspan="6" style="border: 1px solid red; padding: 2px;">Record could not be billed. Account Number is not specified for Location tracking.</td> </tr> </table>	Location	10343802	WHHS General Requirements				Unit Number	Description	Quantity	Begin Date	Ending Date		I401086	Lenovo W540 Laptop - M.Volhina	1.00	8/24/2015	5/15/2017		Record could not be billed. Account Number is not specified for Location tracking.					
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Delete the Unposted Batch via Equipment Time Entry on the CAM Menu

If the Location Billing process is run in Final Mode by accident, and it is known that the Batch contains errors, **prior to it being posted**, it can be deleted in its entirety. First, navigate to the Equipment Time Entry program on the CAM Menu.



Enter your Batch Number in the Inquiry Header, then click Find.

Work With Equipment Time Entries

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Batch Number	2766599	From Date	*	<input checked="" type="radio"/> Unposted Batches <input type="radio"/> Posted Batches <input type="radio"/> All Batches
Batch Type	T	Thru Date		
Business Unit	*	Previous Batch		

No records found. Customize Grid 📄

	Batch Number	Business Unit	G/L Date	Doc Type	Document Number	Date Worked	Explanation -Remark-
🔍							

Select the Batch and click Delete.

Work With Equipment Time Entries

✓ 🔍 + 📄 🗑️ ✖️ ⚙️ Tools 🔄 One View

Batch Number: 2766599 From Date: *
 Batch Type: T Thru Date:
 Business Unit: * Previous Batch:
 Unposted Batches
 Posted Batches
 All Batches

Records 1 - 1 Customize Grid

	Batch Number	Business Unit	G/L Date	Doc Type	Document Number	Date Worked	Explanation -Remark-
<input checked="" type="checkbox"/>	2766599	10459950	05/15/2017	TE	2434937	05/15/2017	Water Wagon: 500 gal

Click OK when the Confirmation Message appears.

Message from webpage

Are you sure that you want to delete the selected item?

OK Cancel

After deletion, the grid will now be empty when you click Find with this Batch Number in the Inquiry Header. This Batch Number has been entirely deleted from the system, on both the Equipment Billing Side (F1304) and the General Ledger Side (F0911). Once the Batch has been deleted, the Location Billing process can be run again from the beginning, first in Proof Mode, then in Final Mode, once any resulting errors are resolved.

Void a Posted Batch by Voiding the General Ledger Side first, then the Equipment Side

If the Location Billing process is run in Final Mode by accident, it is known that the Batch contains errors, **and the batch is posted**, in order to delete this batch, it is necessary to first delete the General Ledger Side (F0911), then delete the Equipment Billing Side (F1304). **These 2 steps need to be completed in this order**. First, navigate to the Journal Entry program on the General Ledger Menu.

Accounts Payable 2 Fixed Assets Inventory Management Procurement and Purchasing One View Inquiry **General Ledger** Capital Asset Man

GENERAL LEDGER Main Menu

- Journal Entry Processing**
 - Journal Entry
 - Journal Entry w/ Debit/Credit Format
 - Journal Entry w/ VAT
 - Review & Post G/L Batches
 - General Journal by Batch
 - General Journal by Account
 - Unposted General Journal
- Allocations**
 - Indexed Computations
 - Indexed Computations Processing
 - Recurring Journal Entries
 - Recurring Journal Entry Processing
 - Variable Numerator Allocations
 - Business Unit Overrides
 - Advanced Variable Numerator
- Financial In**
 - Account Led
 - Trial Balance
 - Trial Balance
 - Trial Balance
 - Trial Balance
 - Account Bala
 - Account Bala

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Enter the Batch Number and Batch Type (Equipment Batches are Type "T"), and then click Find.

Work With Journal Entries

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Row Report Tools One View

Batch Number

Batch Type

Document Type

Models

Select all records in the Batch and click Row -> Void.

Work With Journal Entries

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Row Report Tools One View

Batch Number

Document Type

 Models

Records 1 - 2
Customize Grid

	Document Type	Doc Nun	Attachment	L/ate	P N	Explanation	Ledger Type	Reverse or Void	Reference 1	Batch Type	Batch Number	User ID
<input checked="" type="checkbox"/>	TE	2434186	01531	04/07/2017	4	230 TON CRAWLER CRANE	AA			T	2765591	SRAFTER
<input checked="" type="checkbox"/>	TE	2434187	01551	04/07/2017	4	40 Pass Bus	AA			T	2765591	SRAFTER

The next screen will have a place to enter the G/L Date of the Void. Enter that date, then click Save.

Void Journal Entry

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Are you sure that you want to void this journal entry?

Document Type/No/Co

G/L Date *

The Journal Entry grid will now show a "V" in the Reverse or Void column for this Batch.

Work With Journal Entries

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Row Report Tools One View

Batch Number

Batch Type

Document Type

 Models

Records 1 - 2
Customize Grid

	Document Type	Document Number	Document Company	G/L Date	P N	Explanation	Ledger Type	Reverse or Void	Reference 1	Batch Type	Batch Number	User ID
<input type="checkbox"/>	TE	2434186	01531	04/07/2017	4	230 TON CRAWLER CRANE	AA	V		T	2765591	SRAFTER
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Post the Void Batch. This will void the original F0911 records.

Work With Batches

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Batch Number / Type

Equipment Time Entry

Unposted Batches
 Posted Batches
 All Batches
 Pending

Records 1 - 1
Customize Grid

Batch Type	Batch Number	Batch Date	Batch Status	Status Description	Difference Documents	Difference Amount	User ID	Restatement Status	52 Period Status	Cash Basis Status
T	2765591	04/11/2017	D	Posted	2-	21,032,400-	RGODOY			

HOW TO RESOLVE BILLING ERRORS WITHIN EQUIPMENT BILLING BATCHES

Then go to Location Billing Inquiry (P13200) on the CAM Menu. If security prevents you from accessing this Inquiry, or performing any of the following steps, contact a Business Analyst to have them perform the steps for you.

The screenshot shows the 'Capital Asset Management' menu with the following sections:

- Equipment**
 - Equipment Master
 - Licensing Information
 - Parent Child Equipment Inquiry
 - Equipment Message Log
 - Parent History Inquiry
 - Equipment Supplemental Data
 - Create Equipment Extension - Proof
 - Create Equipment Extension - Final
 - Location Tracking by Asset
 - Supplemental Data by Asset
- Equipment Billing Setup**
 - Equipment Rates
 - Rental Rules
 - Equipment Distribution Rules
 - Equipment Time Entry
 - Location Inquiry & Transfer
 - Time/Journal Entry
 - Location Billing Inquiries** (highlighted with a red box)
 - Review & Post Equip. Time Entry Batches
- Preventative Maintenance**
 - Equipment PM Schedules
 - PM Backlog
 - PM Update
 - Print PM Schedule
 - Print Equipment Maintenance L
 - Post GL Costs to Work Orders
 - Maintenance Rules

Enter the Batch Number in the Header and click Find.

The screenshot shows the 'Location Billing Inquiry' form with the following fields:

- Location: *
- Batch Number: 2765591 (highlighted with a red box)
- User ID: *
- From: []
- As of: []
- Unposted (Y/N): Y

Select the first record in the Batch and click Form -> Delete Batch. This will not create a Batch that needs to be posted. This just deletes the F1304 Equipment Billing records.

The screenshot shows the 'Location Billing Inquiry' grid with the following columns:

Billing Date	Location	Unit Number	Rt Cd	Billing Rate	Current Billed Amount	P C	Hours Billed	Days Billed	Weeks Billed	Months Billed	Quantity	Batch Number	User ID	
02/28/2017	1770007	58-0304	04	14.47	405.16	P			28.00			1.00	2683438	EFINK
02/28/2017	1770007	58-0311	04	15.78	441.84	P			28.00			1.00	2683438	EFINK
02/28/2017	10507000	55-2023	04	1.64	45.92	P			28.00			1.00	2683438	EFINK
02/28/2017	1770007	58-0307	04	15.78	441.84	P			28.00			1.00	2683438	EFINK
02/28/2017	1770007	58-0313	04	14.47	130.23	P			9.00			1.00	2683438	EFINK

The first record is selected, and the 'Form' button is highlighted with a red box.