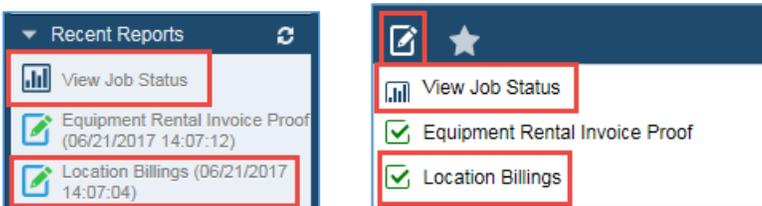


Every time the Location Billing process is run in JDE, the finished process results in 2 reports. The second report is the most commonly known report, the Custom Invoice Report, used to provide back-up to Jobs and Owners of Equipment Charges. The first report is a system report that includes the same details (in a different format) of items being billed, but it also includes any error messages that may be preventing a piece of Equipment from billing. This report should be reviewed when the Location Billing process is run in Proof Mode, to fix any errors before the process is run in Final Mode. If the process is run in Final Mode and errors exist, they will appear again on the first report, and the Equipment will not bill. These errors will continue to appear, and the Equipment will continue to not bill, until the errors are resolved. This document will outline the error messages that appear on this first report and detail how to resolve them.

For details on how to handle Location Billing Batches that contain errors, please see the document titled [“How to Resolve Billing Errors within Equipment Billing Batches”](#) on the Equipment & Fixed Assets page of the [JDE Training Materials Site](#).

**Screen Shots of where to find the Error Report**

The Error Report can be viewed by clicking the link circled in the screen shots below. First, navigate to your Submitted Jobs, then click on the Blue Report link for the first of the 2 Location Billing Jobs. The screen shots show several examples of the different types of Location Billing, as found on the CAM Menu under “Location Billing Reports”.



<input type="checkbox"/>			Equipment Billing	...	Equipment Billing	R5817004_TUTOR001_3458766_PDF
<input type="checkbox"/>			Location Billings			R581304CLN_TPC000_3458685_PDF
<input type="checkbox"/>			Equipment Billing	...	Equipment Billing	R5817004_TUTOR001
<input type="checkbox"/>			Location Billings		Lunda Weekly Equipment Billings - Jobs	R581304CLN_LUN001
<input type="checkbox"/>			Equipment Billing	...	Equipment Billing	R5817004_TUTOR001
<input type="checkbox"/>			Location Billings		Equipment Billing - Proof	R581304CLN_TPC0001
<input type="checkbox"/>			Equipment Rental Invoice Proof	...	Customer Facing	R5817008P_TPC002
<input type="checkbox"/>			Location Billings		R&S Equipment Billings - Jobs	R581304CLN_RS0001

**Requirements to create an Equipment Billing Record**

There are five requirements in JDE in order to bill a piece of Equipment. Those five requirements are as follows:

1. Equipment Rental Rule – most importantly, the Rental Rule determines what Prorate Code is used for a piece of Equipment, and whether or not Weekends are billed. It can also be used to set Billing Limits and apply different Rate Tables.
2. Equipment Distribution Rule – determines where a piece of Equipment is charged within a Job. Distribution Rules can be setup by individual Asset on a Job, or setup as “blank”, which will then apply to all pieces of Equipment transferred to that Job.
3. Valid Equipment Rate – Must have appropriate Billing Rate Code based on the Rate Code in the Rental Rule, and also must be effective in the time period that the Equipment is on the Job (i.e. Start Date is less than start of Location Transfer, or blank, and End Date is blank or greater than Billing Thru Date).

4. Job and Account in the Distribution Rule must allow Posting – The Job and Account in the Equipment Distribution Rule must allow posting. The Posting Edit Code on the Job Master and on the Account itself must be “blank”.
5. Location Transfer Record that has not previously been billed – Every time Location Billings is run in Final Mode, a record is entered in the F1304 Equipment Billing table. This record is what the system uses to determine how much it will bill in the subsequent billing. The system will never bill a time period twice.

The errors found on the Error Report will revolve around these 5 items.

**Record could not be billed. Account Number is not specified for Location Tracking.**

Location	Unit Number	Description	Quantity	Begin Date	Ending Date
IS Services	.....5	I Pad 16 GB	1.00	4/9/2012	8/29/2014

Record could not be billed. Account Number is not specified for Location tracking.

This error indicates that there is no Distribution Rule in place, or that the Location Transfer did not take on the information in the Distribution Rule. This happens when the Location Transfer is performed before the Distribution Rule is in place.

To resolve, click on the Location Inquiry & Transfer program on the CAM Menu. You can also navigate to this program via the Equipment Master. Find the piece of Equipment, select it, go to the Row Exit and choose Locations from the drop down. Then go to Business Unit, and then Location Inquiry.

**Capital Asset Management**  
Equipment Maintenance and Work Order

Equipment	Equipment Billing Setup	Preventative Maintenance
<ul style="list-style-type: none"> <li>■ Equipment Master</li> <li>■ Licensing Information</li> <li>■ Parent Child Equipment Inquiry</li> <li>■ Equipment Message Log</li> <li>■ Parent History Inquiry</li> <li>■ Equipment Supplemental Data</li> <li>● Create Equipment Extension - Proof</li> <li>● Create Equipment Extension - Final</li> <li>● Location Tracking by Asset</li> <li>● Supplemental Data by Asset</li> </ul>	<ul style="list-style-type: none"> <li>■ Equipment Rates</li> <li>■ Rental Rules</li> <li>■ Equipment Distribution Rules</li> <li>■ Equipment Time Entry</li> <li>■ Location Inquiry &amp; Transfer</li> <li>● Time/Journal Entry</li> <li>■ Location Billing Inquiries</li> <li>■ Review &amp; Post Equip. Time Entry Batches</li> </ul>	<ul style="list-style-type: none"> <li>■ Equipment PM Schedule</li> <li>■ PM Backlog</li> <li>● PM Update</li> <li>● Print PM Schedule</li> <li>● Print Equipment Maintenance</li> <li>● Post GL Costs to Work Order</li> <li>■ Maintenance Rules</li> </ul>

**Work with Equipment Master**

✓ 🔍 + 📄 ✖ 📄 Row 🛠️ Tools 🔄 One View

Display Additional Selections Favorites Cat Codes 21,22,23

Skip to Description  
Resp. Business Unit  
Skip To Unit Number  
Site Number  
Customer Number

Row

- Equipment Master ▶
- Costing/Analysis ▶
- Locations ▶**
- Replacement Parts ▶
- Service History ▶
- Supplemental ▶

Address Book ▶

**Business Unit ▶**

- Location
- Location Inquiry**
- Location Transfer

No records found.



**Record could not be billed. Billing Rate Code could not be found on the Rate table.**

Location	2000003	Operations			
Unit Number	Description	Quantity	Begin Date	Ending Date	
2000002	HP Desktop - 14.7"	1.00	8/17/2012	6/15/2017	

Record could not be billed. Billing Rate Code could not be found on the Rate table.

This error indicates that a Rate cannot be found for this piece of Equipment. Either the existing Rate was expired & no new Rate was entered, a Rate matching the Rate Code on the Equipment cannot be found, or no Rate exists.

To fix this error, navigate to the Equipment Rates program on the CAM Menu.

**Capital Asset Management**  
Equipment Maintenance and Work Order

Equipment	Equipment Billing Setup	Preventative Maintenance
<ul style="list-style-type: none"> <li>■ Equipment Master</li> <li>■ Licensing Information</li> <li>■ Parent Child Equipment Inquiry</li> <li>■ Equipment Message Log</li> <li>■ Parent History Inquiry</li> <li>■ Equipment Supplemental Data</li> <li>• Create Equipment Extension - Proof</li> <li>• Create Equipment Extension - Final</li> <li>• Location Tracking by Asset</li> <li>• Supplemental Data by Asset</li> </ul>	<ul style="list-style-type: none"> <li>■ <span style="border: 1px solid red; padding: 2px;">Equipment Rates</span></li> <li>■ Rental Rules</li> <li>■ Equipment Distribution Rules</li> <li>■ Equipment Time Entry</li> <li>■ Location Inquiry &amp; Transfer</li> <li>• Time/Journal Entry</li> <li>■ Location Billing Inquiries</li> <li>■ Review &amp; Post Equip. Time Entry Batches</li> </ul>	<ul style="list-style-type: none"> <li>■ Equipment PM Schedule</li> <li>■ PM Backlog</li> <li>• PM Update</li> <li>• Print PM Schedule</li> <li>• Print Equipment Maintenance</li> <li>• Post GL Costs to Work Order</li> <li>■ Maintenance Rules</li> </ul>

Enter the applicable information in the Header for how your Business Unit sets up Rates and click Find. Or click Add.

**Work with Equipment Rates**

✓ 🔍 + 🗑️ ✕ ⌵ Row ⚙️ Form ⚙️ Tools 🔄 One View

Rate Table

Rate Group

Start Effective Date

Unit Number

**Work with Equipment Rates**

✓ 🔍 + 🗑️ ✕ ⌵ Row ⚙️ Form ⚙️ Tools 🔄 One View

Rate Table

Rate Group

Start Effective Date

Unit Number

Enter the applicable information as required and click Save.

**Equipment Rates Revision**

✓ ✕ ⚙️ Form ⚙️ Tools

**Table Information**

Unit Number

Rate Table  Start Effective Date

Rate Group  Ending Effective Date

**Equipment Rate**

Equipment Rate Code

Billing Rate  Replacement Cost

**Rate Components**

Ownership Component  Rate Component 06

**Record could not be billed. Posting Edit Code does not allow entry.**

Location	Unit Number	Description	Quantity	Begin Date	Ending Date
	10174600	HP 8770W Laptop - ... ..	1.00	2/16/2016	6/15/2017

Record could not be billed. Posting Edit Code does not allow entry.

This error indicates that the Account on the Distribution Rule, and therefore the Location Transfer Record, does not allow Posting. To fix, either change the Account on the Location Transfer Record using the steps shown above, or navigate to the Setup Accounts on Job Master Program on the Operations/Project Management Menu.

### OPERATIONS / PROJECT MANAGEMENT Main Menu

Project Management	Subcontract / Purchasing Mgmt	Order Maintenance & Inquiry
<ul style="list-style-type: none"> <li>Job Address Information</li> <li>Job Master Inquiry</li> <li>Set Up Job Work Order</li> <li>Set Up Standard Rates</li> <li><b>Set Up Accounts on Job Master</b></li> <li>Update Budget Revisions</li> <li>Update Production Quantities</li> <li>Update Job Progress (EAC)</li> <li>View Job Status Inquiry (JSI)</li> </ul>	<ul style="list-style-type: none"> <li>Set Up Subcontract Orders - OS (3 Way)</li> <li>Receive Subcontract Orders - OS</li> <li>Set Up Subcontract Orders - O2 (2 Way)</li> <li>Print orders</li> <li>Set Up Material POs - OM (3 Way)</li> <li>Receive Material Purchase Orders - OM</li> <li>Set Up Material PO - OJ (2 Way)</li> </ul>	<ul style="list-style-type: none"> <li>Work with Logs</li> <li>Update Order Header</li> <li>View Material Receipts - OS/OM</li> <li>View Open Purchase Orders</li> <li>Commitment Inquiry</li> <li>Purchase Order Ledger</li> </ul>

Enter the Job Number in the Header and click Find.

**Original Budget / Account Master Sequence**

✓ 🔍 🗑️ ✖️ ⚙️ Clear 🔄 Form ⌵ Row ⚙️ Tools

Display Additional Selection

Ledger Type JA JU  G/L Date

Job Number  🔍 Level of Detail 9

Job Posting Edit  Subledger

Enter the Object Account, Subsidiary or both, in the QBE's above the column name. Click Find.

**Original Budget / Account Master Sequence**

✓ 🔍 🗑️ ✖️ ⚙️ Clear 🔄 Form ⌵ Row ⚙️ Tools

Display Additional Selection

Ledger Type JA JU  G/L Date 06/30/2017

Job Number  AOC San Diego Courthouse Level of Detail 9

Job Posting Edit  Subledger

Records 1 - 2

Cost Type #	Cost Type	Cost Code	Description	U	L	P	M	Original Units	Original Amount
<input type="checkbox"/> 5035	E	<input type="text" value="01004511"/>	Equipment - Internal		9	I	G		

Delete the Posting Edit and click Save. The PE column needs to be blank for the Account to accept charges.

**Original Budget / Account Master Sequence**

✓ 🔍 🗑️ ✕ ⚙️ Clear 🔄 Form 📄 Row ⚙️ Tools

**Display** | **Additional Selection**

Ledger Type: JA JU 02001 G/L Date: 06/30/2017  
 Job Number: 10174600 AOC San Diego Courthouse Level of Detail: 9  
 Job Posting Edit: Subledger: \*

Records 1 - 2

Cost Type #	Cost Type	Cost Code	Description	U M	L D	P E	M C	Original Units	Original Amount
5035	E	01004511	Equipment - Internal		9		G		

**Errors Occurred. Check Work Center.**

Location: 00000000 Sitework S/P

Unit Number	Description	Quantity	Begin Date	Ending Date
5035	HP 7900 Desktop	1.00	4/1/2010	6/28/2012

Errors Occurred. Check Work Center

For instructions on how to check your Work Center to investigate Batch errors, see the [Basic Skills & Navigation JDE Training Page](#) and the document labeled “[Using Work Center to Investigate Batch Errors](#)”. More often than not, this error message appears when the Account on the Location record is on a Closed Job.

To resolve, either contact JDESETUP to get the Posting Edit removed from the Closed Job so that the Equipment can be charged to it, or follow the steps above to change the Job that the Equipment is being charged to. Note that if you open a Closed Job and charge costs to it, you will be required to re-run Profit Rec on that Job and the Job will need to remain open for the remainder of that Fiscal Year.

**No Error Message. Time Period is too far in the past to be billed.**

Location: 0001017 IS Services

Unit Number	Description	Quantity	Begin Date	Ending Date
1010000	Auto: 00000000	1.00	4/1/2013	4/25/2013

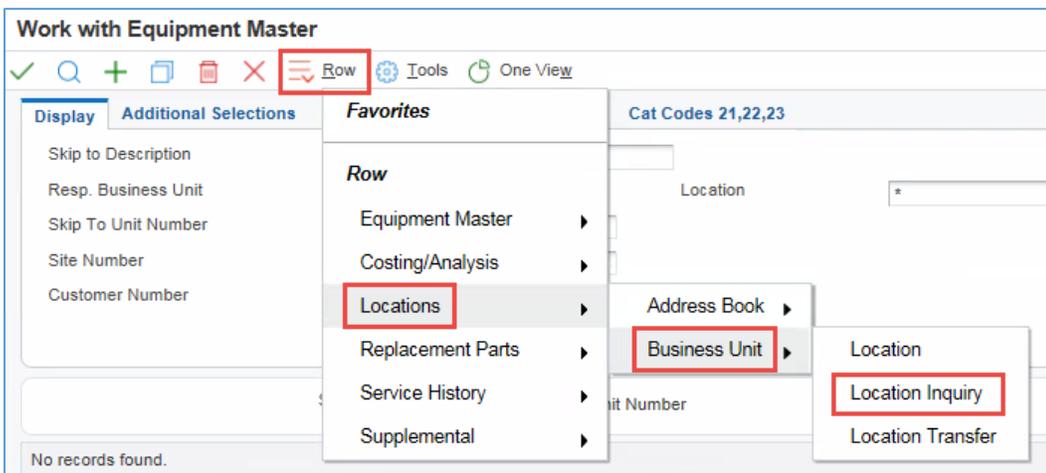
On occasion, all the prerequisites are not in place to bill a piece of Equipment and it does not bill. Then it is moved to another Job, and the prerequisites are entered to get that piece to bill (e.g. a Rate was missing, then it is entered and covers the unbilled period). If the system finds an unbilled period and all the prerequisites required to get Equipment to bill for that unbilled period, it will try to bill it, even if it is from a prior period.

If this period can no longer be billed because the job is long since closed and cannot take on new charges, it is possible to update it to non-billable so JDE will no longer try to bill it every month. To remove an item from the billing, it is necessary to change it to a non-billable Rate Code, or an Equipment Status that will not be picked up by the Data Selections of the Location Billing program.

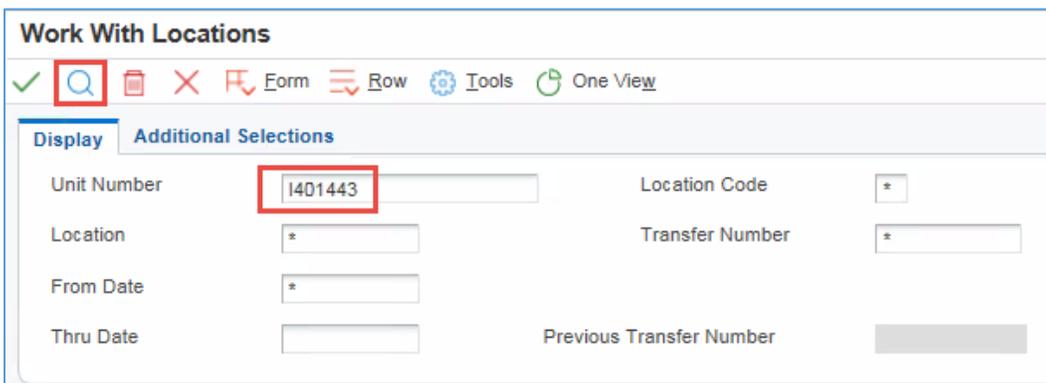
To change either the Rate Code or the Equipment Status of an existing Location Transfer record, navigate to the Location Inquiry & Transfer program on the CAM Menu.



You can also navigate to this program via the Equipment Master. Find the piece of Equipment, select it, go to the Row Exit and choose Locations from the drop down. Then go to Business Unit, and then Location Inquiry.



If you accessed via the Location Inquiry & Transfer program, enter the Unit Number in the Header and click Find.





If the Location Record is current so the Status cannot be changed without affecting the Master, click on the Billing Information tab and update the Equipment Rate Code to “NB” for non-billable. Click OK/Green Checkmark to Save. If part of the Location Record has been billed in the past, the Rate Code cannot be updated. The fields will be greyed out as they are in the screen shot below.

If the fields are greyed out, enter a Location Transfer to move the Equipment to another Job (or to the Same Job), and change the Equipment Status on the Historical Location record.

**Location Revisions**

Form  Tools

**Location Information**   **Transfer Information**   **Billing Information**

Transfer Action	1	<i>Rented to the Job</i>	
Equipment Rate Code	03	<i>Monthly</i>	
Business Unit	10459900	<i>Apple Campus Management</i>	
Object Account	5035	Subsidiary	01004511
Subledger Type		Subledger	
Billing Amount			

**Billed Information**

Rate Table		Rate Group	
------------	--	------------	--